



COVID 19 Coronavirus Statement

To the Valued Customers of Norac Additives LLC

Norac Additives is actively monitoring the evolving circumstances presented by the COVID 19 virus. We have taken several actions to ensure the health and wellbeing of our employees, while at the same time working very hard to insure ongoing product availability and service to our customer base. Some of the key actions taken so far include:

Health and Safety of Norac Personnel

Norac Additives is following all CDC recommendations. All employees have been advised on precautions to be taken to reduce the risk of acquiring and spreading the virus. CDC information is posted throughout our manufacturing facility. All employees have been instructed to stay home in the event they exhibit any signs of illness.

Accommodations have been made for non-operational personnel to work from home.

Non-essential travel has been restricted.

Plant visits by outside vendors and customers have been postponed until at least the end of April.

Operational continuity

The vast majority of Norac products are produced in Helena, Arkansas.

Our largest product line by volume is the COAD metallic stearate line. All raw materials used in these products are sourced in the United States. We maintain continuous contact with our suppliers and no known shortages are occurring at this time.

Norac Additives specialty blends (Norac XL and Norstab products) depend on a few raw materials sourced from Asia and/or Europe. Norac has sufficient inventory on hand and no production interruptions are anticipated at this time.

We are in the process of increasing inventory levels of both raw material and finished product to help see us through any unanticipated interruptions.

Going forward

Norac recognizes the situation is evolving rapidly. Our management team confers daily to monitor and update our plans. As always, we appreciate the loyalty and support of our valued customers. Our team will continue to work tirelessly to keep our people healthy and to meet our customer needs.

Mike Connor
President
Norac Additives LLC